



Project: Strengthening Higher Education in the Water Sector for Climate Resilience and Security in Central Asia (HWCA)

# **Training course on Water Governance**

## Information booklet

09-19 July 2024 Delft, the Netherlands

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## Schedule

Day	Time	Topic	Lecturer
Monday, 8 July	18:00	Welcome dinner	Location: Restaurant Pavarotti (Stationsplein 14, Delft)
	<u> </u>	Docietystics	
Tuesday, 9 July	08:30	<ul><li>Registration</li><li>Distribution of laptops</li><li>Welcome coffee &amp; tour through IHE</li></ul>	Titia van der Zee, Bota Sharipova, Jenniver Sehring, IT Servicedesk
	10:15	Welcome and introduction to the course	Jenniver Sehring
	10:45- 12:15	Keynote address: Different ways of knowing water: techno-managerial, political and interpretative approaches	Margreet Zwarteveen
	13:15- 17:00	<ul> <li>Water Governance: concept and history</li> <li>Water governance reforms in Central Asia</li> </ul>	Jenniver Sehring
	1		T
Wednesday, 10 July	09:00- 12:30	Devising and implementing an ESP (English for specific purposes) course on water governance for Central Asian countries: bridging the language gap <sup>1</sup>	Larissa D'Angelo, Cinzia Giacinta Spinzi
	13:30- 17:30	Understanding water governance: path dependency, collective action dilemmas, power and social hierarchies	Jenniver Sehring, Leon Hermans, Jeltsje Kemerink-Seymoun
Thursday, 11 July	09:00- 12:30	Devising and implementing an ESP course on water governance for Central Asian countries: bridging the language gap	Larissa D'Angelo, Cinzia Giacinta Spinzi
	13:30- 15:10	Water governance in Central Asia: applying key concepts (group work and discussion)	Jenniver Sehring, Bota Sharipova, Leon Hermans, Jeltsje Kemerink-Seymoun
	15:30- 17:30	Group discussion on relevant aspect for curricula	Jenniver Sehring, Bota Sharipova
Friday, 12 July	09:00- 12:30	Devising and implementing an ESP course on water governance for Central Asian countries: bridging the language gap	Larissa D'Angelo, Cinzia Giacinta Spinzi
	13:30- 15:00	Water governance in the Netherlands	Jaap Evers
	15:30- 17:30	Didactic approach to course development	Jenniver Sehring

<sup>&</sup>lt;sup>1</sup> The three English language sessions scheduled will provide theoretical as well as hands-on activities to present and experiment with an online tailored-made ESP course designed to bridge the language gap of Central Asian students.

Saturday,	10:00-	Field trip (Measlantkering/ water	
13 July	17:00	management information centre and	
15 July	17.00	Kinderdijk)	
Sunday, 14			
July	Free		
	09:00-	Legal frameworks for water governance:	Barbara Isaa Barbata
	12:30	national level	Barbara Janusz-Pawletta
Monday, 15 July	13:30-		Francisco Croso
	15:00	Gender and water governance	Francesca Greco
	15:30-	Group discussion on relevant aspects for	Jenniver Sehring, Bota
	17:30	curricula	Sharipova
	ı		
	09:00-	Economics of the water sector of Central	Marton Krasznai
	12:30	Asia: a short overview	The state of the s
Tuesday, 16	13:30-	Water governance in the 21st century:	
July	15:00	global-local challenges and power	Filippo Menga
•		asymmetries	Tanahara Calada Bara
	15:30-	Group discussion on relevant aspects for	Jenniver Sehring, Bota
	17:30	curricula	Sharipova
	1	International Water Law and institutional	<u> </u>
	09:00-	arrangements for transboundary water	Barbara Janusz-Pawletta
	10:30	governance	Dai Dai a Janusz-i awietta
	11:00-	Transboundary water governance in	
Wednesday,	12:30	Central Asia	Bota Sharipova
17 July	13:30-	Examples from Europe: Sava basin, Rhine	Jenniver Sehring, Bota
	15:00	Basin	Sharipova
	15:30-		·
	17:00	Introduction to the role play	Bota Sharipova
	1	•	
	09:00-	Role Play on transboundary water	Jenniver Sehring, Bota
Thursday,	15:00	governance	Sharipova
18 July	15:30-	Group discussion on relevant aspects for	Bota Sharipova, Jenniver
	17:30	curricula	Sehring
	T		T
	09:00-	Recap: Didactic approach to course	Jenniver Sehring, Bota
	10:30	development, summary of curriculum	Sharipova
		discussions	
	11:00-	Group discussion on application of gained	Jenniver Sehring, Bota
	12:30	knowledge in CA curricula, development	Sharipova
Friday, 19		and feedback on draft module plans	,
July	13:30-	- Return of laptops	
····,	15:00	- Evaluation & Certificates	
		- Group photo	
	15:00-	- Free afternoon	
	18:00	Tree arternoon	
	18:00	Farewell dinner in Café de Wijnhaven	
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Saturday,	Departure
20 July	Departure

### **Breaks schedule:**

10.30-11.00 – first coffee break (except for 9<sup>th</sup> July) 12.30-13.30 – lunch (except for 9<sup>th</sup> July) 15.00-15.30 – second coffee break

## Course preparation and background material

It is important that you prepare well for the course in order to fully benefit from it.

By the end of June, we will open the moodle platform of the course. You will be able to access it under this link: <a href="https://ecampus.un-ihe.org/course/view.php?id=2658">https://ecampus.un-ihe.org/course/view.php?id=2658</a>

There, you will find introductory and background reading, examples of curricula, and an English-Russian glossary of key terms.

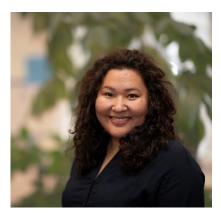
We will also send you some texts in English about water governance that you are requested to read as preparation before the course.

### Information about speakers



Dr. BARBARA JANUSZ-PAWLETTA is vice-president on International Cooperation and Sustainable Development at the Kazakh-German University (DKU) and UNESCO Chairholder for water management in Central Asia. Her teaching and research fields cover legal frameworks and institutional interstate cooperation including water and climate. Dr. Janusz-Pawletta has been dealing with global and best regional practices facilitating sustainable interstate cooperation in the field of natural resources

Mrs. BOTA SHARIPOVA is a Doctoral Candidate in Water Conflict, Cooperation, and Diplomacy. Since 2011 she has been involved in a wide range of the water-related transboundary projects in the Aral Sea Basin in Central Asia. From 2011 to 2017, she worked for the International Fund for Saving the Aral Sea (IFAS), during 2017-2021 for the German-Kazakh University (GKU), and as a consultant on systemic water education and youth mobilization and for the Swiss Agency for Development and Cooperation (SDC). With a background in International Relations, she graduated with a Master's degree in Integrated Water Resources Management in 2016 from GKU, and in 2020 with Water Cooperation and Diplomacy Joint Master's degrees from the University for Peace



(Costa Rica), the IHE-Delft Institute for Water Education (the Netherlands) and the Oregon State University (US).



**Dr. CINZIA SPINZI** is Associate Professor at the University of Bergamo. She holds a PhD in English for Specific Purposes (the language of Diplomacy), a Master's in Translation Studies from the University of Birmingham, and a Research Fellowship from the City University of London.

Her research activity and major publications lie in Language Mediation, Cross-cultural Communication, and Translation, focusing on the translation of tourism discourse and Accessibility. She is an active member of the Research Centre on Languages for Specific Purposes and co-editor of the international journal Cultus: the Journal of Intercultural Mediation and Communication.

**Dr. JAAP EVERS** works at IHE Delft since 2011. Starting of as lecturer in River Basin Governance, he currently has the position of Senior lecturer in Water and Environmental Policy as a member of the Water Governance department. Jaap's research interests revolve around policy implementation, and more specifically policy mobility, policy learning, policy implementation - practices, and implementation feasibility in planning in the water sector. In IHE Delft's MSc Water and Sustainable development, Jaap the deputy programme coordinator and involved in courses on Strategic planning and futuring, Finance and implementation, and Water Policy.





Dr. JELTSJE KEMERINK-SEYOUM is Associate Professor of Water Governance & Justice at IHE Delft. She is an interdisciplinary scholar who engages with critical theory to understand how injustices become manifest and how they can be challenged in and around water and agriculture. Currently Jeltsje is particularly interested in understanding what water infrastructure is and does within socionatural relations in general, and processes of agrarian change in particular. For this purpose she studies the everyday practices of engineers, operators and irrigators who engage with various forms of (surface and groundwater) irrigation systems to shed light on how the form and materiality of water infrastructure opens up

space to renegotiate social relations of power. In her work, Jeltsje explicitly questions structures and hierarchies that are often assumed or presented as self-evident, in particular those based on gender, race and class.

**Dr. JENNIVER SEHRING** is an Associate Professor of Water Governance and Diplomacy. She holds an MA in Political Science and Social Anthropology and completed her PhD in 2008 with a thesis on the politics of water institutional reforms in Kyrgyzstan and Tajikistan. Jenniver worked for different organisations engaged in supporting water cooperation, including the European Union, the Organization for Security and Co-operation in Europe (OSCE), the German Federal Foreign Office, and the Deutsche Gesellschaft fur Internationale Zusammenarbeit (GIZ). In these positions, she analysed and advised on security-related aspects of water and environment, and was involved in several water governance and diplomacy programmes, particularly in Central



Asia. Before that, Jenniver was affiliated with several German universities. Jenniver is an editor of the Central Asian Journal of Water Research (CAJWR), and a research fellow at the Center for Natural Resources and Sustainability of the Kazakh-German University (Kazakhstan).



**Dr. FILIPPO MENGA** is Associate Professor of Geography at the University of Bergamo, and Editor-in-Chief of the journal *Political Geography*. His works have been published in a wide range of leading academic journals, including Political Geography, Environment and Planning C: Politics and Space, Environment and Planning E: Nature and Space Geoforum, Nationalities Papers, Water Alternatives, the Journal of Political Ecology, Geographical Review and Development and Change. He is the author of Thirst (Verso, 2024), Power and Water in Central Asia (Routledge, 2018), and co-editor (with Erik Swyngedouw), of Water, Technology and the Nation-State (Earthscan, 2018).

**Dr. FRANCESCA GRECO** is a member of the London Water Research Group since 2003, she has been conducting research on water policy, groundwater and food exports in the Middle East and Sub-Saharan Africa since 2002. She served as a United Nations' Volunteer at the UNESCO cluster office of Accra (Ghana) from 2005 to 2006 and was working for other 7 years at UNESCO, as a programme officer in Perugia, at the United Nations World Water Assessment Programme (UN WWAP UNESCO), where she acted as gender and water officer. She is currently a Marie Curie Fellow under the supervision of professor Filippo Menga at the University of Bergamo, Italy and also visiting researcher at King's College London.





Dr. LARISSA D'ANGELO is Associate Professor of English language and translation at the Department of Foreign Languages, Literatures and Cultures of the University of Bergamo. She is the Head of the UNIBG Eye Tracking Lab and an active member of the Research Centre on Languages for Specific Purposes (CERLIS) of the University of Bergamo. She specialized in English Language in the USA (Youngstown State University), obtaining an MA, a TESOL Certificate and a Certificate in Children's and Young Adult Literature and she later obtained a PhD in Applied Linguistics at the University of Reading (UK). Her main research interests deal with English for Specific Purposes, English for Academic Purposes, multimodal analyses and eye tracking studies.

**Dr. LEON HERMANS** is Head of the Land and Water Management Department at IHE Delft. Leon Hermans combines work at IHE Delft with a part-time appointment as Associate Professor at TU Delft's Faculty of Technology, Policy & Management. The research of Leon focuses on methods for the (participatory) analysis of actor interactions, using so-called actor and strategy models, and monitoring and evaluation to support adaptive management, water governance and delta planning. Currently, Leon is (co-)leading projects in the Netherlands, Bangladesh, India and Vietnam.





**Prof. Dr. MARGREET ZWARTEVEEN** is professor of water governance at IHE Delft. She studies water allocation policies and practices, focusing on questions of equity and justice. Her research centres around how institutions, technologies and markets shape water allocation and regulate water flows, and of different ways to make sense or legitimize these. Zwarteveen uses an interdisciplinary approach, seeing water allocations as the outcome of interactions between nature, technologies and society. The relation between power and water is central in the work of Zwarteveen, with explicit attention to gender. Her current research looks at re-allocations of

water from agriculture and rural areas to cities and industries: how do these re-allocations happen, with what effects, and how are they expressed and supported by policies and knowledge?

Mr. MARTON KRASZNAI studied at the Moscow Institute of International Relations with Majors in Chinese language and history, international economic relations, international law, international relations. He worked for the MFA of Hungary, OSCE, UNECE, and in the Institute of Economics of the Corvinus University Budapest. Currently he is involved in the "Erasmus+ project (consortium of 16 universities): Capacity Building in Higher Education, "Human Capacity Development for the Water Sector of Central Asia to Strengthen Resilience



to Climate Change and Support Sustainable Development, Peace and Security" (2022 - 2025).



Mrs. TITIA VAN DER ZEE works at the Education Bureau of IHE Delft and is responsible for admission and fellowship tasks for online courses, the Graduate Professional Diploma Programme and tailor-made courses.

### Arriving to Delft from Schiphol airport

The easiest way to reach Delft is by train. You will find the railway station inside the building of the Schiphol airport opposite the Arrivals Hall by following the sign **Trains** (as on the picture below).



You can buy tickets online in advance or from the machine upon your arrival. If you buy tickets online, you need to print them on paper or use NS app on your smartphone. Download NS app for Android:

https://play.google.com/store/apps/details?id=nl.ns.android.activity&pcampaignid=web\_share Download NS app for iPhone: https://apps.apple.com/nl/app/ns/id370362301.

You can buy a single second class train ticket to Delft (± €11.00) at the yellow machines in the Arrivals Hall of the Schiphol Plaza. Please bear in mind that you must purchase your ticket before boarding the train. You cannot buy your ticket on the train and risk being fined if you cannot show a valid ticket. Please use "Print the receipt" button if you need to get a receipt of purchasing a ticket.

We advise you to board an INTERCITY train, which always leaves from tracks 5 and 6. This INTERCITY train runs 24 hours a day; between 1 AM and 4AM 1 time per hour and between 5.45AM and 11.45PM every 30 minutes.

Trains with direction to Dordrecht go directly to Delft Station, total time of travel is around 40 minutes. They leave Schiphol Station at .17 and .47 minute of every hour from track/platform 5 or 6. You can take other trains as well, but then you will need to change the train at Leiden or Rotterdam. Please check <a href="www.ns.nl">www.9292.nl</a> to plan your route, as there might be maintenance works which might disturb the regular schedule. There is a free Internet at the airport – you need to connect to 'Airport\_Free\_Wifi' through your WiFi.

Dutch trains are usually punctual. Timetables are available at the yellow information boards or on big, electronic overhead signs at the station. For more information, please check the website <a href="www.ns.nl">www.ns.nl</a>. You can also use <a href="https://www.9292.nl/">https://www.9292.nl/</a> website or app to plan your travels within the country.

#### NOTE:

Taxi fares from Schiphol Airport to Delft are very expensive. We strongly advise you to travel by train.

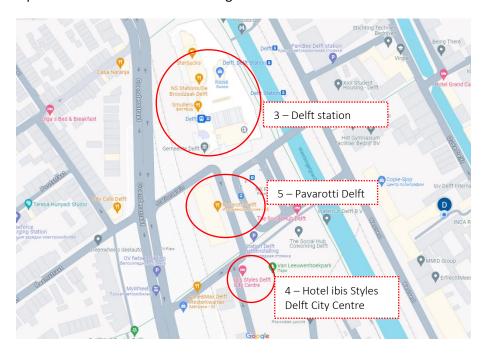
### Locations on maps

- 1 Schiphol airport
- 2 **Delft**
- 3 Delft Station
- 4 Hotel ibis Styles Delft City Centre
  Van Leeuwenhoekpark 2, 2611 DW Delft
  <a href="https://maps.app.goo.gl/MaaxKtdEMSBZ66617">https://maps.app.goo.gl/MaaxKtdEMSBZ66617</a>
- 5 **Pavarotti Delft** (welcome dinner on 8 July) Stationsplein 14, 2611 BV Delft https://maps.app.goo.gl/3vycdCGKoX1dH8oQ8
- 6 **IHE Delft Institute for Water Education**Westvest 7, 2611 AX Delft
  <a href="https://maps.app.goo.gl/Fs7wA8Usyy1iGh9f8">https://maps.app.goo.gl/Fs7wA8Usyy1iGh9f8</a>
- 7 Café de Wijnhaven (farewell dinner on 19 July) Wijnhaven 22, 2611 CS Delft <a href="https://maps.app.goo.gl/G78gmj7zcWdMDVFe9">https://maps.app.goo.gl/G78gmj7zcWdMDVFe9</a>

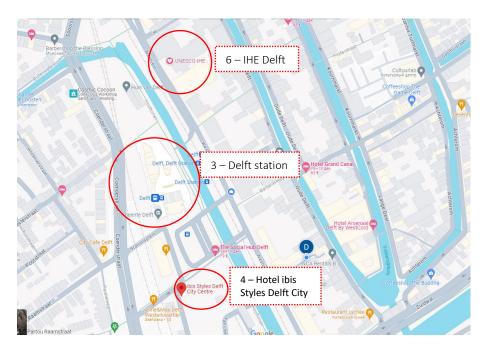
Map 1 – Western part of the Netherlands



Map 2 - Delft Station and surrounding area 1



Map 3 - Delft Station and surrounding area 2



Map 4 – IHE and Delft center



### Field trip

On Saturday 13 July you will visit Maeslantkering and Kinderdijk.

### **Practical questions**

The bus leaves the Ibis hotel at 10.00 and returns at 17.00. Please do not be late, as the visits are booked for a specific timeslot and the bus cannot wait for those who are late. A light field lunch (vegetarian soup and typical Dutch "kroket") will be offered during the visit. If necessary, bring drinks and additional snacks based on personal preference. It is necessary to dress in clothes that are comfortable for walking and taking a boat. Please check the weather forecast one day in advance and wear appropriate clothes (e.g. raincoat if rain is forecasted).

### **Information about Maeslantkering**

The Maeslantkering ("Maeslant barrier" in Dutch) is a storm surge barrier on the Nieuwe Waterweg, in South Holland, Netherlands. It was constructed from 1991 to 1997. As part of the Delta Works the barrier responds to water level predictions calculated by a centralized computer system called BOS. It automatically closes when Rotterdam (especially the Port of Rotterdam) is threatened by floods. Maeslantkering has two 210-metre long barrier gates, with two 237-metre long steel trusses holding each. When closed, the barrier will protect the entire width (360 metres) of the Nieuwe Waterweg, the main waterway of Port of Rotterdam. It is one of the largest moving structures on Earth, rivalling the Green Bank Telescope in the United States and the Bagger 288 excavator in Germany. *Information from Wikipedia*.

Location: Maeslantkeringweg 139, 3151 ZZ Hook of Holland Place on Google map: <a href="https://goo.gl/maps/82kL9pJyx9gA7MLw9">https://goo.gl/maps/82kL9pJyx9gA7MLw9</a>

Official website: <a href="https://www.keringhuis.nl/">https://www.keringhuis.nl/</a>

### Information about Kinderdijk

Kinderdijk (Dutch pronunciation: [ˌkɪndərˈdɛi̯k]) is a village in the municipality of Molenlanden, in the province of South Holland, Netherlands. It is located about 15 km (9 miles) east of Rotterdam. Kinderdijk is situated in the Alblasserwaard polder at the confluence of the Lek and Noord rivers. To drain the polder, a system of 19 windmills was built around 1740. This group of mills is the largest concentration of old windmills in the Netherlands. The windmills of Kinderdijk are one of the best-known Dutch tourist sites. They have been a UNESCO World Heritage Site since 1997. *Information from Wikipedia*.

Place on Google map: https://goo.gl/maps/HiuSBNnWW8b3AkXFA

Official website: https://www.kinderdijk.nl/





### Meals

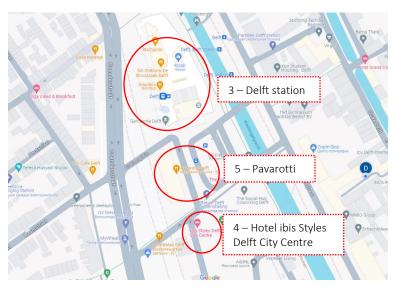
**Lunch.** Participants will be provided lunch during the days of the training. During the registration in the morning of 9 July you will be provided a lunch vouchers (cards). You will need to hand over the voucher at the counter of the canteen of IHE every time when you take lunch.

**Dinners.** During the visit, two dinners will be organized for participants – on Monday, 8 July and Friday, 19 July. On other days, participants arrange their own dinner.

### Welcome dinner on 8 July at 18.00

The Welcome Dinner will take place at the Pavarotti Restaurant. Address - Stationsplein 14, 2611 BV Delft (1 minute from Ibis Hotel and 3 minutes' walk from IHE Delft)

Location on Google maps - <a href="https://goo.gl/maps/ex1di5xrqoQzmXxp9">https://goo.gl/maps/ex1di5xrqoQzmXxp9</a>



### Farewell dinner 19 July at 18.00

The Farewell Dinner will take place at the restaurant Cafe de Wijnhaven. Address – Wijnhaven 22, 2611 CS Delft (5-7 minutes walk from IHE Delft)

Place on Google maps - https://goo.gl/maps/534YrRMGuDJkfTuC9



### Information about Delft

Located in the province of South Holland, Delft is a city of around 100.000 inhabitants famed for its beautiful and historic city centre.

Delft received its charter in 1246 but has played a major role in the power enjoyed by the <u>royal family</u>, the House of Orange. During the Eighty Years' War (1568-1648), in which the Dutch fought against their Spanish occupiers, the leader of the Dutch revolt, William of Orange (or William the Silent), made Delft the base for his operations.

Following the end of the war, Delft became, for a time, the capital of the newly liberated Netherlands. William of Orange is now buried in the city's Nieuwe Kerk.

During the Golden Age in the 17<sup>th</sup> century, Delft was one of the most prosperous <u>cities in the Netherlands</u> thanks to its involvement with the Dutch East India Company. The company traded regularly with the Far East and, as a result, Chinese porcelain was introduced into the country. This style of pottery has now become synonymous with city, and Delft Blue pottery, or Delftware, is famous the world over.

One of the most famous Dutch masters, Johannes Vermeer, was also a native of Delft. Painting during the Golden Age, Vermeer had a modest career but is now considered to be one of the greatest artists of his time. Although some of his most famed works are now housed in <a href="The Hague">The Hague</a> or <a href="Amsterdam">Amsterdam</a>, a Vermeer Centre was opened in 2008.

Delft is also home to the Delft University of Technology, an institution often regarded as one of the best in the country. It is also the largest public technical university in the Netherlands.

Because of the university being based on a campus, the city retains its quaint and *gezellig* feel. There are numerous bars and cafes located around the city centre, and the Markt, the largest market square in the Netherlands is the perfect spot to sit yourself on a terrace in the sunshine.



### Other practical information

#### Wi-Fi

Public WiFi is available in many places in the Netherlands such as in the airport, supermarkets, some trains, coffee shops, etc. It is possible to buy a Sim card ( $\sim$ 5 eur) and connect to the Internet ( $\sim$ 10 eur for 5 gb).

Free connection to Internet is possible at IHE building. Please use 'IHE-Public' network, the password is: iheinternetkey.

### Laptops

For the duration of the course, you will receive a laptop from IHE which you can use for assignment during the course, accessing the IHE library and other resources. If you bring your own laptop and do not want to borrow one, please inform us in advance.

### Mugs

IHE does not provide single-use cups in the building, therefore you can either bring your own mug with you, or you can also borrow a mug for one day at the reception. On the first day you will receive an IHE mug for hot drinks which you can use throughout the course. There is coffee and tea in the canteen that you can use free of charge.

### Water

It is recommended to bring your water bottles with you, as IHE does not provide single-use cups. On the first day you will also receive an IHE water bottle. You can refill your bottle at IHE.

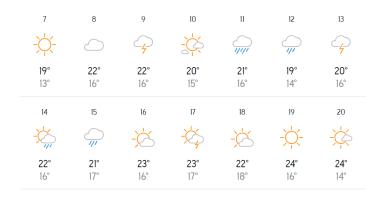
### Restaurant

The IHE Delft restaurant is open on weekdays from 09.30-14.00. It offers hot meals (vegetarian and non-vegetarian) and hot and cold snacks at affordable prices. Monday is a vegetarian day at the IHE restaurant.

### Weather

It is recommended to use the website <a href="https://www.buienradar.nl/weer/delft">https://www.buienradar.nl/weer/delft</a> to check the updated weather forecast for Delft.

Preliminary forecast for 7-20 July is below (as of 31 May)



#### **Entrance cards**

At your first visit to IHE building, the receptionist will provide you an entrance card for visitors. Entrance cards are used to enter and exit the IHE Delft building and are compulsory to use. You must have this entrance card with you all days of the training. When leaving IHE Delft on your last day, please do not forgot to leave the card at the Reception.

### **Smoking policy**

According to Dutch law smoking is prohibited in IHE Delft buildings. Those who do need their smoke can use the garden outside the restaurant. We do not encourage people to smoke in front of the main entrance, as it is not a cheerful sight for visitors and can be disturbing for non-smokers.

### **Contact point**

For direct contact with the organizers of the Workshop in case of emergency, please use the following contacts:

Jenniver Sehring +31683582266

Bota Sharipova +31644479970

# Useful phrases in Dutch language

There are not that many Russian speakers in the Netherlands (mainly a small population of Russians and Ukrainians). Almost everyone speaks fluent English. Below are some phrases that may be useful when communicating.

In Russian	In English	In Dutch
Да	Yes	Ja
Нет	No	Nee
Спасибо	Thank you	Bedankt / dank je wel
Доброе утро	Good Morning	Goedemorgen
Добрый день	Good Day	Goedemiddag
Добрый вечер	Good evening	Goedenavond
Доброй ночи	Good night	Goedenacht
Привет	Hi	Hoi / Hallo
Пока	Bye	Daag / Doei
До свидания	Goodbye	Tot ziens
Пожалуйста	Please / You are welcome	Alsjeblieft
Извините (привлечь	Excuse me	Pardon
внимание)		
Простите (попросить	Sorry	Sorry / Excuseert u mij
прощения)		
Простите, как мне пройти к	Excuse me, how do I get to	Pardon, hoe kom ik naar
Где ?	Where is?	Waar is?

### Safety

### 112

In the event of a life-threatening situation or an acute crime situation, you can call the Dutch emergency number 112 from anywhere in the Netherlands.

**Risks**. The Netherlands is among the safest countries according to global safety indices. Violent crime and road accidents occur less frequently in the Netherlands than in other European countries. The Netherlands has a higher risk of flooding, but is well protected by Delta Works. Information from <a href="https://netherlandsinsiders.com/is-the-netherlands-a-safe-country/">https://netherlandsinsiders.com/is-the-netherlands-a-safe-country/</a>

**Medical insurance.** Please check the rules of your health insurance and carry information about it with you in case of need.